

The BeeKeeper Service Program (BeeKeeper) ensures the SolarBee equipment is well maintained and operating at peak performance thus achieving the best possible water quality. The BeeKeeper allows our customers to take full advantage of our equipment, experience and training to protect their investment in water quality. Benefits Include:

Universal Damage Repair: Tornadoes, hurricanes, vandalism, lightning...you name it, it's covered! All structural repairs and replacement parts needed from damage incurred for any reason are covered. This includes acts of nature, accidents and vandalism. This coverage alone can save you thousands, tens of thousands, or hundreds of thousands of dollars should disaster strike.



Power System Upgrades and Updates: Technology moves fast in today's world and we are moving just as fast to keep on the leading edge. All hardware, software and firmware upgrades are included as they become available. The heart of the superb SolarBee performance is the large low-rpm digital brushless high-torque motor, PV modules, battery system and computerized power management system. SolarBee has invested millions of dollars to develop these computerized controls and continually improve them for increased machine performance, self-diagnostics, self-repair and reliability.

Access to On-Staff Water Quality Experts: Our water quality experts are available for data analysis and application troubleshooting if the need arises. SolarBee obtained water quality data and customer water quality data will be analyzed including expert review and free conference calls to discuss water quality issues. SolarBee employs many experts in the water quality field including specialized areas such as limnology, hydrology, toxicology, wastewater, oceanography, biology and engineering.

Guaranteed Periodic On-Site Maintenance Throughout the Year: The power system, impeller, intake, structural components and the electronic systems are inspected. The solar modules and flow dish are adjusted and cleaned. In all, complete inspection is completed for mechanical, structural and electronic items. All necessary or advisable machine repairs and/or upgrades are also made. Water quality testing will be conducted at the time of service (weather permitting). A water quality test report and site visit report are forwarded to the customer after each service call.

Rapid On-Site Response for Critical Service Issues: We have Field Teams covering the United States and Canada at any given time ensuring we can help you when you need it most! Life is unpredictable, but a rapid SolarBee response is something you can count on. The SolarBee Customer Service Department is also available to assist with troubleshooting, as they are only a phone call or an email away.

Removal, Storage and Re-Installation: If a SolarBee needs to be removed for any reason, SolarBee offers removal, storage, and reinstallation of the machine at a discounted BeeKeeper rate.

Trained and Experienced Service Technicians: Our BeeKeeper Service Program allows our customers to take advantage of our highly trained service technicians. We have the equipment, experience, and training to ensure the SolarBees are well maintained while following OSHA regulations. Our dedication to safety and high level of training has earned us the prestigious SHARP recognition award. We have the means to safely service the equipment whether in a tank, reservoir, or wastewater pond.